# **COURSE OUT-COMES 2019 PATTERN**

(As Prescribed by Savitribai Phule Pune University)

| Generic Core Courses (Compulsory) – Semester I & II |            |                                |
|---|------------|--------------------------------|
| Semester I  |            | 101 – Managerial Accounting    |
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course |

Course Outcomes: On successful completion of the course the learner will be able to

|         | doubt outdomes. On successful completion of the course the learner will be able to |   |  |
|---------|--|---|--|
| CO#     | COGNITIVE ABILITIES  | COURSE OUTCOMES   |  |
| CO101.1 | REMEMBERING  | DESCRIBE the basic concepts related to Accounting, Financial Statements, Cost   |  |
|         |  | Accounting, Marginal Costing, Budgetary Control and Standard Costing            |  |
| CO101.2 | UNDERSTANDING  | EXPLAIN in detail, all the theoretical concepts taught through the syllabus.    |  |
| CO101.3 | APPLYING   | PERFORM all the necessary calculations through the relevant numerical problems. |  |
| CO101.4 | ANALYSING  | ANALYSE the situation and decide the key financial as well as non-financial     |  |
|         |  | elements involved in the situation.   |  |
| CO101.5 | EVALUATING   | EVALUATE the financial impact of the decision.                                  |  |

| Semester I |            | 102 - Organizational Behaviour |
|------------|------------|--------------------------------|
| 3 Credits  | LTP: 2:1:1 | Compulsory Generic Core Course |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO102.1 | REMEMBERING         | DESCRIBE the key concepts of organizational behavior.   |
| CO102.2 | UNDERSTANDING       | UNDERSTAND theories about how managers should behave to motivate and control employees.   |
| CO102.3 | UNDERSTANDING       | ARTICULATE aspects of organizational culture and interpret cultural diversity.  |
| CO102.4 | APPLYING            | BUILD people and leadership skills essential for managerial success.  |
| CO102.5 | ANALYSING           | ANALYSE causes of conflict and OUTLINE conflict management strategies that managers can use to resolve organizational conflict effectively. |
| CO102.6 | EVALUATING          | EXPLAIN group and teams dynamics leading to organizational effectiveness.   |

| Semester I |            | 103 – Economic Analysis for Business Decisions |
|------------|------------|--|
| 3 Credits  | LTP: 2:1:1 | Compulsory Generic Core Course                 |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO103.1 | REMEMBERING         | DEFINE the key terms in economics.  |
| CO103.2 | UNDERSTANDING       | EXPLAIN the reasons for existence of firms and their decision making goals.   |
| CO103.3 | APPLYING            | MAKE USE OF the basic concepts of Demand, Supply, Demand Forecasting, Equilibrium and their determinants.   |
| CO103.4 | ANALYSING           | ANALYSE cost function and the difference between short-run and long-run cost function and establish the REATIONSHIP between production function and cost function.                          |
| CO103.5 | ANALYSING           | EXAMINE the effect of non-price factors on products and services of monopolistic and oligopoly firms.   |
| CO103.6 | EVALUATING          | DESIGN competition strategies, including costing, pricing, product differentiation, and market environment according to the natures of products, the market structures and Business Cycles. |

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| Semester I |            | 104 - Business Research Methods |
|------------|------------|---------------------------------|
| 3 Credits  | LTP: 2:1:1 | Compulsory Generic Core Course  |

#### Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO104.1 | REMEMBERING         | Enumerate and define various concepts & terms associated with scientific business research.  |
| CO104.2 | UNDERSTANDING       | Explain the various types of measurement scales & attitude scaling techniques and their application in the context of business research.   |
| CO104.3 | APPLYING            | Design a variety of data collection instruments for contemporary business research issues and apply the principles of sampling and sample size determination to contemporary business research problems. |
| CO104.4 | ANALYSING           | Analyse and graphically present quantitative data and derive actionable inferences from the same from a decision making perspective.   |
| CO104.5 | EVALUATING          | Construct different types of testable hypotheses and interpret the statistical test outcomes.  |
| CO104.6 | CREATING            | Formulate alternative research designs for a real-life business research problem and discuss the pros and cons of each design.   |

| Semester I |            |  | 105 – Basics of Marketing      |
|------------|------------|--|--------------------------------|
| 3 Credits  | LTP: 2:1:1 |  | Compulsory Generic Core Course |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO105.1 | REMEMBERING         | DEFINE the various concepts, terms in marketing and the various company |
|         |                     | orientations towards the market place.                                  |
|         |                     |   |

| CO105.2 | UNDERSTANDING | CLASSIFY the various components of the marketing environment of a firm and explain the same in detail.  |
|---------|---------------|---|
| CO105.3 | APPLYING      | APPLY principles of segmentation, targeting and positioning to real world marketing offering (commodities, goods, services, e-products/e-services.)   |
| CO105.4 | ANALYSING     | BREAKDOWN the consumer buying behavior journey into various components and DISTINGUISH between various buying roles for a real world marketing offering (commodities, goods, services, e-products/ e-services.) |
| CO105.5 | EVALUATING    | DEVELOP and EXPLAIN the marketing mix for real world marketing offering (commodities, goods, services, e-products/e-services.)  |
| CO105.6 | CREATING      | ELABORATE on the various types of Product Life Cycles and RELATE them with the marketing mix in the context of real world marketing offering (commodities, goods, services, e-products/ e-services.).           |

# **COURSE OUT-COMES 2019 PATTERN**

(As Prescribed by Savitribai Phule Pune University)

| Semester I |            | 106 – Digital Business         |
|------------|------------|--------------------------------|
| 3 Credits  | LTP: 2:1:1 | Compulsory Generic Core Course |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO106.1 | REMEMBERING         | DESCRIBE the conceptual framework of e commerce, mobile commerce and social commerce.   |
| CO106.2 | UNDERSTANDING       | SUMMARIZE the impact of information, mobile, social, digital, IOT and related technologies on society, markets & commerce.        |
| CO106.3 | APPLYING            | ILLUSTRATE value creation & competitive advantage in a digital Business environment.  |
| CO106.4 | ANALYSING           | EXAMINE the changing role of intermediaries, changing nature of supply chain and payment systems in the online and offline world. |
| CO106.5 | ANALYSING           | CLASSIFY the prevalent digital business models into various groups and OUTLINE their benefits and limitations.                    |
| CO106.6 | EVALUATING          | EXPLAIN the various applications of Digital Business in the present day world.  |

| Semester II |            | 201 – Marketing Management     |
|-------------|------------|--------------------------------|
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course |

#### Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO201.1 | REMEMBERING         | DESCRIBE the key terms associated with the 4 Ps of marketing.   |
| CO201.2 | UNDERSTANDING       | COMPARE and CONTRAST various approaches to pricing for a real world marketing offering (commodities, goods, services, e-products/ e-services.)      |
| CO201.3 | APPLYING            | DEMONSTRATE an understanding of various channel options for a real world marketing offering (commodities, goods, services, e-products/ e-services.) |
| CO201.4 | ANALYSING           | EXAMINE the product line of a real world marketing offering (commodities, goods, services, e-products/e-services.)                                  |
| CO201.5 | EVALUATING          | EXPLAIN the role of various communication mix elements for a real world marketing offering (commodities, goods, services, e-products/e-services.)   |
| CO201.6 | CREATING            | DESIGN a marketing plan for a real world marketing offering (commodities, goods, services, e-products/ e-services.)                                 |

| Semester II |            | 202 – Financial Management     |
|-------------|------------|--------------------------------|
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO202.1 | REMEMBERING         | DESCRIBE the basic concepts related to Financial Management, Various            |
|         |                     | techniques of Financial Statement Analysis, Working Capital, Capital Structure, |
|         |                     | Leverages and Capital Budgeting.  |
| CO202.2 | UNDERSTANDING       | EXPLAIN in detail all theoretical concepts throughout the syllabus              |
| CO202.3 | APPLYING            | PERFORM all the required calculations through relevant numerical problems.      |

# **COURSE OUT-COMES 2019 PATTERN**

(As Prescribed by Savitribai Phule Pune University)

|         | ,          | ,                                |  |
|---------|------------|--|--|
| CO202.4 | ANALYSING  | ANALYZE the situation and  |  |
|         |            | comment on financial position of the firm                              |  |
|         |            | estimate working capital required                                      |  |
|         |            | decide ideal capital structure   |  |
|         |            | evaluate various project proposals                                     |  |
| CO202.5 | EVALUATING | EVALUATE impact of business decisions on Financial Statements, Working |  |
|         |            | Capital, Capital Structure and Capital Budgeting of the firm           |  |

| Semester II |            | 203 – Human Resource Management |
|-------------|------------|---------------------------------|
| 3 Credits   | LTP: 2:1:1 | Compulsory Generic Core Course  |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO203.1 | REMEMBERING         | DESCRIBE the role of Human Resource Function in an Organization.              |
| CO203.2 | REMEMBERING         | ENUMERATE the emerging trends and practices in HRM.                           |
| CO203.3 | UNDERSTANDING       | ILLUSTRATE the different methods of HR Acquisition and retention.             |
| CO203.4 | APPLYING            | DEMONSTRATE the use of different appraisal and training methods in an         |
|         |                     | Organization.   |
| CO203.5 | ANALYSING           | OUTLINE the compensation strategies of an organization                        |
| CO203.6 | EVALUATING          | INTERPRET the sample job descriptions and job specifications for contemporary |
|         |                     | entry level roles in real world organizations.                                |

| Semester II |            | 20 | 04 – Operations & Supply Chain Management |
|-------------|------------|----|---|
| 3 Credits   | LTP: 2:1:1 |    | Compulsory Generic Core Course            |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO204.1 | REMEMBERING         | DEFINE basic terms and concepts related to Production, Operations, Services, Supply Chain and Quality Management.  |
| CO204.2 | UNDERSTANDING       | EXPLAIN the process characteristics and their linkages with process-product matrix in a real world context.  |
| CO204.3 | UNDERSTANDING       | DESCRIBE the various dimensions of production planning and control and their inter-linkages with forecasting.  |
| CO204.4 | APPLYING            | CALCULATE inventory levels and order quantities and MAKE USE OF various inventory classification methods.  |
| CO204.5 | ANALYSING           | OUTLINE a typical Supply Chain Model for a product / service and ILLUSTRATE the linkages with Customer Issues, Logistic and Business Issues in a real world context. |

# **COURSE OUT-COMES 2019 PATTERN**

(As Prescribed by Savitribai Phule Pune University)

| Semester I |            | 107 – Management Fundamentals       |
|------------|------------|-------------------------------------|
| 2 Credits  | LTP: 2:0:0 | Generic Elective – University Level |

#### Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO107.1 | REMEMBERING         | ENUMERATE various managerial competencies and approaches to management.  |
| CO107.2 | UNDERSTANDING       | EXPLAIN the role and need of Planning, Organizing, Decision Making and Controlling.  |
| CO107.3 | APPLYING            | MAKE USE OF the principles of goal setting and planning for simple as well as complex tasks and small projects.  |
| CO107.4 | ANALYSING           | COMPARE and CONTRAST various organizational structures of variety of business and not-for-profit entities in a real world context.   |
| CO107.5 | EVALUATING          | BUILD a list of the decision making criteria used by practicing managers, leaders and entrepreneurs in routine and non-routine decision making situations and EVALUATE and EXPLAIN the same. |
| CO107.6 | CREATING            | FORMULATE and DISCUSS a basic controlling model in a real life business, start-up and not-for-profit organizational context.   |

| Semester I |            | 108 – Indian Economy                |
|------------|------------|-------------------------------------|
| 2 Credits  | LTP: 2:0:0 | Generic Elective – University Level |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO108.1 | REMEMBERING         | DESCRIBE the present state of Indian Economy and LIST major economic policy issues in the current context.                         |
| CO108.2 | UNDERSTANDING       | SUMMARIZE the sectoral composition of the Indian Economy and DISCUSS the trends therein.   |
| CO108.3 | APPLYING            | PREDICT consequences of Growth of Monopolies, Concentration of Economic Power and Inequality in the Indian Economy.                |
| CO108.4 | ANALYSING           | EXAMINE the changing profile of human capital, employment, productivity and ILLUSTRATE the linkages with GDP composition of India. |
| CO108.5 | EVALUATING          | EVALUATE the role of Foreign Trade in the Indian Economy.  |
| CO108.6 | CREATING            | BUILD a case for co-existence of LPG model along with the role of the state in the Indian Economy.                                 |

| Semester I |            | 109 – Entrepreneurship Development  |
|------------|------------|-------------------------------------|
| 2 Credits  | LTP: 2:0:0 | Generic Elective – University Level |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|---------|---------------------|---|--|
| CO109.1 | REMEMBERING         | DEFINE the key terms, LIST the Attributes and Characteristics of    |  |
|         |                     | Entrepreneurs features and ENUMERATE the Factors influencing        |  |
|         |                     | Entrepreneurship Growth.  |  |
| CO109.2 | UNDERSTANDING       | DISCUSS the various theories of entrepreneurship.                   |  |
| CO109.3 | APPLYING            | CONSTRUCT a framework for a typical EDP.                            |  |
| CO109.4 | ANALYSING           | OUTLINE the role of Government and various support organizations in |  |
|         |                     | encouraging and supporting Entrepreneurship.                        |  |
| CO109.5 | EVALUATING          | COMPOSE an inventory of possible entrepreneurial opportunities in   |  |
|         |                     | contemporary local, regional and national context.                  |  |
| CO109.6 | CREATING            | CREATE a business plan for an entrepreneurial venture.              |  |

# **COURSE OUT-COMES 2019 PATTERN**

(As Prescribed by Savitribai Phule Pune University)

| Semester I |            | 110 – Essentials of Psychology for Managers |
|------------|------------|---|
| 2 Credits  | LTP: 2:0:0 | Generic Elective – University Level         |

#### Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO110.1 | REMEMBERING         | DEFINE the basic concepts of psychology.                                     |
| CO110.2 | UNDERSTANDING       | EXPLAIN the sensing and perceiving processes.                                |
| CO110.3 | APPLYING            | APPLY principles of learning and conditioning to human behavior.             |
| CO110.4 | ANALYSING           | ILLUSTRATE the linkages between learning, memory and information processing. |
| CO110.5 | EVALUATING          | EXPLAIN the basic intrapersonal processes that influence social perception.  |

| Semester I |            | 111 - Legal Aspects of Business     |
|------------|------------|-------------------------------------|
| 2 Credits  | LTP: 2:0:0 | Generic Elective – University Level |

#### Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO111.1 | REMEMBERING         | DESCRIBE the key terms involved in each Act.   |
| CO111.2 | UNDERSTANDING       | SUMMARIZE the key legal provisions of each Act.  |
| CO111.3 | APPLYING            | ILLUSTRATE the use of the Acts in common business situations.                                      |
| CO111.4 | ANALYSING           | OUTLINE the various facets of basic case laws of each Act from a legal and managerial perspective. |
|         |                     | managenar perspective.   |

| Semester I |            | 112 – Demand Analysis and Forecasting |
|------------|------------|---------------------------------------|
| 2 Credits  | LTP: 2:0:0 | Generic Elective – University Level   |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO112.1 | REMEMBERING         | DESCRIBE the key terms associated with demand analysis, demand estimation and demand forecasting. |
| CO112.2 | UNDERSTANDING       | SUMMARIZE the use of demand forecasting in various functions of management.                       |
| CO112.3 | APPLYING            | IDENTIFY the pros and cons of various forecasting methods   |
| CO112.4 | ANALYSING           | DECONSTRUCT a forecast into its various components  |
| CO112.5 | EVALUATING          | BUILD a forecast for common products and services using time-series data.                         |

# **COURSE OUT-COMES 2019 PATTERN**

(As Prescribed by Savitribai Phule Pune University)

| Semester II |            | 207 – Contemporary Frameworks in Management |
|-------------|------------|---|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level         |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO207.1 | REMEMBERING         | DEFINE Emotional Intelligence (EQ), IDENTIFY the benefits of emotional     |
|         |                     | intelligence and RELATE the 5 Dimensions of Trait El Model to the practice |
|         |                     | of emotional intelligence.   |
| CO207.2 | UNDERSTANDING       | DESCRIBE how companies achieve transition from being good companies        |
|         |                     | to great companies, and DISCUSS why and how most companies fail to         |
|         |                     | make the transition.   |
| CO207.3 | APPLYING            | APPLY the 21 laws that make leadership work succesfully to improve your    |
|         |                     | leadership ability and ILLUSTRATE its positive impact on the whole         |
|         |                     | organization.  |
| CO207.4 | ANALYSING           | EXAMINE the fundamental causes of organizational politics and team         |
|         |                     | failure.   |
| CO207.5 | EVALUATING          | EXPLAIN the approach to being effective in attaining goals by aligning     |
|         |                     | oneself to the "true north" principles based on a universal and timeless   |
|         |                     | character ethic.   |

| Semester II |            | 208 - Start Up and New Venture Management |
|-------------|------------|---|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level       |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |  |
|---------|---------------------|--|--|
| CO208.1 | REMEMBERING         | DESCRIBE the strategic decisions involved in establishing a startup.   |  |
| CO208.2 | UNDERSTANDING       | EXPLAIN the decision making matrix of entrepreneur in establishing a startup.  |  |
| CO208.3 | APPLYING            | IDENTIFY the issues in developing a team to establish and grow a startup   |  |
| CO208.4 | ANALYSING           | FORMULATE a go to market strategy for a startup.   |  |
| CO208.5 | EVALUATING          | DESIGN a workable funding model for a proposed startup.  |  |
| CO208.6 | CREATING            | DEVELOP a convincing business plan description to communicate value of the new venture to customers, investors and other stakeholders. |  |

| Semester II |            | 209 - Geopolitics & World Economic Systems |
|-------------|------------|--|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level        |

#### Course Outcomes: At the end of this course, the learner shall be able to

| course ou | course outcomes. At the end of this course, the learner shall be able to |  |  |
|-----------|--|--|--|
| CO#       | COGNITIVE ABILITIES  | COURSE OUTCOMES  |  |
| CO209.1   | REMEMBERING  | ENUMERATE the various elements of global economic system.                  |  |
| CO209.2   | UNDERSTANDING  | EXPLAIN the role of key trade organizations in the global economic system. |  |
| CO209.3   | APPLYING   | INDENTIFY the crucial elements of international trade laws.                |  |
| CO209.4   | ANALYSING  | ANALYSE the forces that work for and against globalization.                |  |

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(As Prescribed by Savitribai Phule Pune University)

| CO209.5 | EVALUATING | ASSESS the impact of the elements of the Global Economic System on the India |
|---------|------------|--|
|         |            | Economy.   |

| Semester II |            | 210 – Qualitative Research Methods  |
|-------------|------------|-------------------------------------|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOME   |
|---------|---------------------|--|
| CO210.1 | REMEMBERING         | ENUMERATE the key terms associated with Qualitative research approach.             |
| CO210.2 | UNDERSTANDING       | COMPARE and CONTRAST Qualitative research approach with the Quantitative approach. |

| CO210.3 | APPLYING   | CONSTRUCT appropriate research and sampling designs for Qualitative research work in real world business and non-business contexts |
|---------|------------|--|
| CO210.4 | ANALYSING  | ILLUSTRATE the use of appropriate qualitative research methods in real world business and non-business contexts.                   |
| CO210.5 | EVALUATING | EVALUATE the quality of Qualitative Research work  |
| CO210.6 | CREATING   | COMBINE Qualitative and Quantitative research approaches in a real world research project.   |

| Semester II |            | 211 – Business, Government & Society |
|-------------|------------|--------------------------------------|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level  |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOME  |
|---------|---------------------|---|
| CO211.1 | REMEMBERING         | DESCRIBE the economic roles of government in the Indian context.                  |
| CO211.2 | UNDERSTANDING       | EXPLAIN the macroeconomic crises around the world.                                |
| CO211.3 | APPLYING            | ILLUSTRATE the interlinkages between economic growth , poverty and                |
|         |                     | inequality.   |
| CO211.4 | ANALYSING           | EXAMINE the rationale, success and failures of Public Private Partnerships in the |
|         |                     | Indian context.   |
| CO211.5 | EVALUATING          | ASSESS the forces for and against Globalization and the socio-economic impact     |
|         |                     | of Globalization.   |
| CO211.6 | CREATING            | DISCUSS the interplay between technology, business and society.                   |

| Semester II |            | 212 - Business Process Reengineering |
|-------------|------------|--------------------------------------|
| 2 Credits   | LTP: 2:0:0 | Generic Elective – University Level  |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO212.1 | REMEMBERING         | DEFINE the key terms associated with Business Process Reengineering.                       |
| CO212.2 | UNDERSTANDING       | EXPLAIN the various supporting and opposing forces to Business Process                     |
|         |                     | Reengineering in simple business situations.   |
| CO212.3 | APPLYING            | APPLY modeling tools for simple business processes.  |
| CO212.4 | ANALYSING           | FORMULATE a working plan to establish a Business Process Reengineering team.               |
| CO212.5 | EVALUATING          | EVALUATE the success of a BPR initiative in relation to the impact on organizational KPIs. |
| CO212.6 | CREATING            | IMAGINE ways to improve business or non-business processes.                                |

| Semester I |            | 113 - Verbal Communication Lab     |
|------------|------------|------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO113.1 | REMEMBERING         | RECOGNIZE the various elements of communication, channels of communication and barriers to effective communication.            |
| CO113.2 | UNDERSTANDING       | EXPRESS themselves effectively in routine and special real world business interactions.  |
| CO113.3 | APPLYING            | DEMONSTRATE appropriate use of body language.  |
| CO113.4 | ANALYSING           | TAKE PART IN professional meetings, group discussions, telephonic calls, elementary interviews and public speaking activities. |
| CO113.5 | EVALUATING          | APPRAISE the pros and cons of sample recorded verbal communications in a business context.                                     |
| CO113.6 | CREATING            | CREATE and DELIVER effective business presentations, using appropriate technology tools, for common business situations.       |

| Semester I |            | 114 - Enterprise Analysis - Desk Research |
|------------|------------|---|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level        |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|---------|---------------------|---|--|
| CO114.1 | REMEMBERING         | DESCRIBE the key historical, organizational, market related, financial, governance, |  |
|         |                     | leadership and social responsibility dimensions of a real world business            |  |
|         |                     | organization.   |  |
| CO114.2 | UNDERSTANDING       | SUMMARIZE the regional, national and global footprint of a real world business      |  |
|         |                     | organization.   |  |
| CO114.3 | APPLYING            | DEMONSTRATE the use of secondary – offline and online resources to profile a        |  |
|         |                     | real world business organization.   |  |
| CO114.4 | ANALYSING           | ANALYSE, using tables and charts, the trends in market standing and financial       |  |
|         |                     | performance of a real world business organization over the last 5 years.            |  |
| CO114.5 | EVALUATING          | COMPOSE a succinct summary of future plans of a real world business                 |  |
|         |                     | organization the company website, shareholders reports and other information        |  |
|         |                     | available in the public domain.   |  |
| CO114.6 | CREATING            | IMAGINE the key challenges and opportunities for a real world business              |  |
|         |                     | organization in the immediate future (1 to 3 years).                                |  |

| Semester I |            | 115 - Selling & Negotiations Skills Lab |
|------------|------------|---|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level      |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |  |
|---------|---------------------|--|--|
| CO115.1 | REMEMBERING         | DESCRIBE the various selling situations and selling types.   |  |
| CO115.2 | UNDERSTANDING       | OUTLINE the pre-sales work to be carried out by a professional salesperson.  |  |
| CO115.3 | APPLYING            | IDENTIFY the key individuals involved in a real world sales process for a real world product/ service / e-product / e-service. |  |
| CO115.4 | ANALYSING           | FORMULATE a sales script for a real world sales call for a product/ service / e-product / e-service.                           |  |
| CO115.5 | EVALUATING          | DECONSTRUCT the pros and cons of sample real world sales calls for a product/service / e-product / e-service.                  |  |
| CO115.6 | CREATING            | DEVELOP a sales proposal for a real world product/ service / e-product / e-service and for a real world selling situation.     |  |

| Semester I |            | 116 - MS Excel                     |
|------------|------------|------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level |

| 000.50 00 | course outcomes on successful completion of the course the learner will be used to |   |  |  |
|-----------|--|---|--|--|
| CO#       | COGNITIVE ABILITIES  | COURSE OUTCOMES   |  |  |
| CO116.1   | REMEMBERING  | SELECT appropriate menus and functions of MS Excel to Create, Format, Import, |  |  |
|           |  | Merge, Save, Print Spreadsheets & Charts using business data.                 |  |  |

| CO116.2 | UNDERSTANDING | SHOW how to do basic troubleshooting and fix mistakes most people make when working with spreadsheets.  |
|---------|---------------|---|
| CO116.3 | APPLYING      | USE various functions of MS Excel, Execute pivot table analysis, common (and powerful functions), and different types of lookups (vlookup, hlookup, and index/match). |
| CO116.4 | ANALYSING     | ILLUSTRATE the use of the most commonly used data-manipulation commands in MS Excel.  |
| CO116.5 | EVALUATING    | DERIVE insights from multiple data sources in MS EXCEL and work with it to answer relevant business questions.  |
| CO116.6 | CREATING      | CREATE standard Excel Templates for routine business data management and analysis activities.   |

| Semester I |            | 117 - Business Systems and Procedures |
|------------|------------|---------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level    |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |  |
|---------|---------------------|--|--|
| CO117.1 | REMEMBERING         | TABULATE the key elements of a typical business system and related work flow             |  |
|         |                     | procedures.  |  |
| CO117.2 | UNDERSTANDING       | EXPLAIN a business system and related procedures.  |  |
| CO117.3 | APPLYING            | PREDICT the fail points / bottle necks in a typical business process.                    |  |
| CO117.4 | ANALYSING           | BREAK DOWN a business system into simpler components and explain the interrelationships. |  |
| CO117.5 | EVALUATING          | DEVELOP a process based thinking approach.   |  |
| CO117.6 | CREATING            | CREATE standard operating procedures and flow charts / other visual                      |  |
|         |                     | representations for typical business systems and processes.                              |  |

| Semester I |            | 118 - Managing Innovation          |
|------------|------------|------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO118.1 | REMEMBERING         | DESCRIBE the key ideas relevant to innovation, intellectual property, business models  |
| CO118.2 | UNDERSTANDING       | INTERPRET the various theories of innovation and EXPLAIN with examples the types of innovation.  |
| CO118.3 | APPLYING            | EXPERIMENT WITH innovation as a systematic process and generate innovative ideas for new products and services.  |
| CO118.4 | ANALYSING           | DISSECT contemporary start-up businesses for their business models, extent of innovation, success and failure.   |
| CO118.5 | EVALUATING          | CREATE an inventory of product and process innovations for daily use consumer products and routine business processes in a typical organization.   |
| CO118.6 | CREATING            | CREATE a potential list of innovation needs for India in the local, regional and national context and ASSESS the likelihood of constructing a business model around these needs in the current local, regional and national context. |

| Semester I |            | 119 - Foreign Language I           |
|------------|------------|------------------------------------|
| 2 Credits  | LTP: 0:3:1 | Generic Elective – Institute Level |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |  |
|---------|---------------------|--|--|
| CO119.1 | REMEMBERING         | RECALL and SPELL simple words in the foreign language  |  |
| CO119.2 | UNDERSTANDING       | TRANSLATE simple sentences from English to the foreign language and vice-versa.                  |  |
| CO119.3 | APPLYING            | CONSTRUCT a dialogue, in the foreign language, for basic human interactions in a social context. |  |
| CO119.4 | ANALYSING           | TAKE PART IN an interaction in a non-business setting using the foreign language.                |  |
| CO119.5 | EVALUATING          | INTERPRET a short write up written in the foreign language.                                      |  |

| Semester II |            | 213 - Written Analysis and Communication Lab |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Generic Elective – Institute Level           |

#### Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|---------|---------------------|---|
| CO213.1 | REMEMBERING         | DESCRIBE stages in a typical communication cycle and the barriers to effective communication. |
| CO213.2 | UNDERSTANDING       | SUMMARIZE long essays and reports into précis and executive summaries.                        |
| CO213.3 | APPLYING            | USE Dictionary and Thesaurus to draft and edit a variety of business written communication.   |
| CO213.4 | ANALYSING           | EXAMINE sample internal communications in a business environment for potential refinements.   |
| CO213.5 | EVALUATING          | COMPOSE variety of letters, notices, memos and circulars.                                     |

| Semester II |            |  | 214 - Industry Analysis - Desk Research |
|-------------|------------|--|---|
| 2 Credits   | LTP: 0:3:1 |  | Generic Elective – Institute Level      |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |  |
|---------|---------------------|--|--|
| CO214.1 | REMEMBERING         | DESCRIBE the key characteristics of the players in an industry.  |  |
| CO214.2 | UNDERSTANDING       | SUMMARIZE the management ethos and philosophy of the players in the industry.                                      |  |
| CO214.3 | APPLYING            | DEMONSTRATE an understanding of the regulatory forces acting on the industry.                                      |  |
| CO214.4 | ANALYSING           | COMPARE and CONTRAST, using tables and charts, the market and financial performance of the players in an industry. |  |
| CO214.5 | EVALUATING          | ASSESS the impact of recent developments on the industry and its key players.                                      |  |
| CO214.6 | CREATING            | PREDICT the future trajectory of the evolution of the industry in the immediate future (1 to 3 years).             |  |

| Semester II |            | 215 – Entrepreneurship Lab         |
|-------------|------------|------------------------------------|
| 2 Credits   | LTP: 0:3:1 | Generic Elective – Institute Level |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |  |
|---------|---------------------|--|--|
| CO215.1 | REMEMBERING         | IDENTIFY a basket of potential business opportunities in the local, regional or national context.                |  |
| CO215.2 | UNDERSTANDING       | COMPARE and CONTRAST the shortlisted business opportunities to SELECT the most suitable / promising opportunity. |  |

| CO215.3 | APPLYING   | DEVELOP a business model around the shortlisted business opportunity.  |  |
|---------|------------|--|--|
| CO215.4 | ANALYSING  | FORMULATE the organization structure for the proposed start up   |  |
| CO215.5 | EVALUATING | EVALUATE the market potential and ESTIMATE the financing requirements for the initial 1 to 3 years after launch. |  |
| CO215.6 | CREATING   | CREATE a proposal for funding the start up.  |  |

| Semester II |            | 216 - SPSS                         |
|-------------|------------|------------------------------------|
| 2 Credits   | LTP: 0:3:1 | Generic Elective – Institute Level |

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|---------|---------------------|--|
| CO216.1 | REMEMBERING         | IDENTIFY the key menus of SPSS and DESCRIBE their functionality.                                 |
| CO216.2 | UNDERSTANDING       | EXPLAIN the main features of SPSS  |
| CO216.3 | APPLYING            | MAKE USE OF various tools to manage date, describe data and display graphical output using SPSS. |
| CO216.4 | ANALYSING           | ANALYSE data using various statistical tests of SPSS   |
| CO216.5 | EVALUATING          | INTERPRET and EXPLAIN the outputs from SPSS  |
| CO216.6 | CREATE              | DESIGN, DEVELOP and TEST advanced multivariate models using SPSS.                                |

| Semester II |            | 217 - Foreign Language II          |
|-------------|------------|------------------------------------|
| 2 Credits   | LTP: 0:3:1 | Generic Elective – Institute Level |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#     | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|---------|---------------------|---|--|
| CO217.1 | REMEMBERING         | LISTEN to simple audio-visual recordings in the foreign language.             |  |
| CO217.2 | UNDERSTANDING       | TRANSLATE simple letters from English to the foreign language and vice-versa. |  |
| CO217.3 | APPLYING            | CONSTRUCT a business email, in the foreign language.                          |  |
| CO217.4 | ANALYSING           | TAKE PART IN an interaction in a business setting using the foreign language. |  |
| CO217.5 | EVALUATING          | COMPOSE a covering letter and resume in the foreign language.                 |  |
|         |                     |   |  |

| Semester I |            | FOU – 001: Elementary English |
|------------|------------|-------------------------------|
| 1 Credit   | LTP: 0:2:0 | Foundation Course (Elective)  |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO-FOU001.1 | REMEMBERING         | LABEL the different parts of a sentence, correctly SPELL and PRONOUNCE the words in common usage and effectively LISTEN to short AV material |
|             |                     | (English).   |

|   | CO-FOU 001.2 | UNDERSTANDING | PARAPHRASE published written and audio visual content (English) in own                |
|---|--------------|---------------|---|
|   | CO-FOU 001.3 | APPLYING      | words.  CONSTRUCT short paragraphs and essays (English) for a specified task, to      |
|   |              | 7             | elicit, to select, to describe, to summarize information.                             |
|   | CO-FOU001.4  | ANALYSING     | TAKE PART IN conversations using general, social and professional (English) language. |
| • | CO-FOU001.5  | EVALUATING    | CHECK written and audio visual content (English) for grammatical correctness.         |
| ĺ | CO-FOU001.6  | CREATING      | SUBSTITUTE right words / terms / phrases in a compiled text.                          |

| Semester I |            | FOU – 002: Elementary Mathematics and Statistics |
|------------|------------|--|
| 1 Credit   | LTP: 0:2:0 | Foundation Course (Elective)                     |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-------------|---------------------|---|
| CO-FOU002.1 | REMEMBERING         | MEMORIZE and REPRODUCE all basic formulae covered in the syllabus.                              |
| CO-FOU002.2 | UNDERSTANDING       | EXPRESS numbers in various forms such as fractions, percentages, equivalent simplest fractions. |
| CO-FOU002.3 | APPLYING            | CALCULATE Percentages, Profit & Loss, Simple & Compound Interest,                               |
|             |                     | frequency, cumulative frequency, basic areas and basic volumes.                                 |
| CO-FOU002.4 | ANALYSING           | ILLUSTRATE relationships using direct and inverse proportion, simple                            |
|             |                     | graphs, linear and quadratic equations.   |
| CO-FOU002.5 | EVALUATING          | INTERPRET basic statistical data, graphs, and venn diagrams.                                    |
| CO-FOU002.6 | CREATING            | CREATING and SOLVING simple simultaneous equations.   |

| Semester I |            | FOU – 003: Elementary Business Economics |
|------------|------------|--|
| 1 Credit   | LTP: 0:2:0 | Foundation Course (Elective)             |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO-FOU003.1 | REMEMBERING         | ENUMERATE the basic terms covered in the syllabus.   |
| CO-FOU003.2 | UNDERSTANDING       | INTERPRET the historical trends in key economic data from a managerial and business perspective.                                   |
| CO-FOU003.3 | APPLYING            | MAKE USE OF key Government and Non-Government economic publications to gather insights from a managerial and business perspective. |
| CO-FOU003.4 | ANALYSING           | ILLUSTRATE broad inter-relationships between various economic parameters within the national context and global context.           |
| CO-FOU003.5 | EVALUATING          | EXPLAIN the role and objectives of Monetary and Fiscal policy.   |
| CO-FOU003.6 | CREATING            | HYPOTHESIZE the expected short term trends of key economic indices.  |

| Semester I |            | FOU – 004: Elementary Accounting |
|------------|------------|----------------------------------|
| 1 Credit   | LTP: 0:2:0 | Foundation Course (Elective)     |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-------------|---------------------|---|
| CO-FOU004.1 | REMEMBERING         | DESCRIBE the basic accounting terminologies and concepts covered in the course syllabus.                    |
| CO-FOU004.2 | UNDERSTANDING       | EXPLAIN the concepts covered in the course syllabus.  |
| CO-FOU004.3 | APPLYING            | APPLY concepts covered in the course syllabus to accurately do the required calculations.                   |
| CO-FOU004.4 | APPLYING            | DETERMINE the key elements of business transactions and complete their accounting.                          |
| CO-FOU004.5 | EVALUATING          | DESIGN and OPERATE the entire accounting process (from entry to Balance - Sheet) for any given transaction. |

| Semester I |            | FOU – 005: Elementary Information Technology |
|------------|------------|--|
| 1 Credit   | LTP: 0:2:0 | Foundation Course (Elective)                 |

| CO#                    | CC                | GNITIVE ABILITIES | COUR  | SE OUTCOMES   |
|------------------------|-------------------|-------------------|---|---|
| CO-FOU005.1            | 005.1 REMEMBERING |                   | DESC  | RIBE various components of a computer, network.   |
| CO-FOU005.2            | 2 UNDERSTANDING   |                   |   | AIN the characteristics and usage of various elements of a computer, a ork and operating systems. |
| CO-FOU005.3            | DU005.3 APPLYING  |                   | USE v   | arious input, output, memory and local network devices.   |
| CO-FOU005.4 ANALYSING  |                   |                   | and do basic troubleshooting of a standalone desktop or desktop ected to a network. |   |
| CO-FOU005.5 EVALUATING |                   | EXPLA             | AIN basic terminology related to data and information.                              |   |
| CO-FOU005.6 CREATING   |                   | DISCU             | JSS emerging trends in IT.  |   |
| Semester I             | Semester I        |                   |   | FOU – 006: Elementary Business Etiquette  |
| 1 Credit LTP: 0:2:0    |                   |                   | Foundation Course (Elective)  |   |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO-FOU006.1 | REMEMBERING         | DEFINE terms and concepts used to describe appropriate business etiquette attitudes and behaviors. |
| CO-FOU006.2 | UNDERSTANDING       | EXPLAIN what is meant by business etiquette and how it impacts the workplace.                      |
| CO-FOU006.3 | APPLYING            | DEMONSTRATE appropriate behaviors within specific business situations.                             |
| CO-FOU006.4 | ANALYSING           | TAKE PART IN professional business meetings and real & virtual business conversations.             |
| CO-FOU006.5 | EVALUATING          | DETERMINE the right attire for business, casual and multicultural events.                          |
| CO-FOU006.6 | CREATING            | PLAN a professional business meeting and a business meal.  |

| Semester II |            | FOU – 007: Elementary MS Word |
|-------------|------------|-------------------------------|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)  |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO-FOU007.1 | REMEMBERING         | SHOW basic menus of MS WORD on the screen and RECALL the                   |
|             |                     | functionality.   |
| CO-FOU007.2 | UNDERSTANDING       | DEMONSTRATE the use of formatting, layout and printing tools of MS Word    |
|             |                     | to create professional word documents.                                     |
| CO-FOU007.3 | APPLYING            | APPLY the viewing, referencing tools of MS Word.                           |
| CO-FOU007.4 | ANALYSING           | ILLUSTRATE the use of reviewing tools for collaborative MS word documents. |

| Ī | CO-FOU007.5 | EVALUATING | DESIGN and execute Mail merged documents.                                 |
|---|-------------|------------|---|
|   | CO-FOU007.6 | CREATING   | COMPILE a professional report using templates, Tables, Table of contents, |
|   |             |            | referencing, headers, footers and page numbers.                           |

| Semester II |            | FOU – 008: Elementary MS Powerpoint |
|-------------|------------|-------------------------------------|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)        |

| CO#          | COGNITIVE ABILITIES | COURSE OUTCOMES  |  |
|--------------|---------------------|--|--|
| CO-FOU008.1  | REMEMBERING         | SHOW basic menus of MS Powerpoint on the screen and RECALL the functionality.  |  |
| CO-FOU008.2  | UNDERSTANDING       | DEMONSTRATE the use slide management, slide layout and reviewing tools of MS Powerpoint to create professional presentations.                              |  |
| CO-FOU008.3  | APPLYING            | USE tables, charts, smart art, animation and references in a powerpoint presentation.  |  |
| CO-FOU008.4  | ANALYSING           | ILLUSRATE the various modes of delivery of the final powerpoint presentation.  |  |
| CO-FOU008.5  | EVALUATING          | DEVELOP custom themes and customize slide masters and layouts.   |  |
| CO- FOU008.6 | CREATING            | COMPILE a professional powerpoint presentation using templates, tables, images, hyperlinks, animation, templates, headers, footers and slide numbers, etc. |  |

| Semester II |            | FOU – 009: Data Interpretation and Logical Reasoning |
|-------------|------------|--|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)                         |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-------------|---------------------|---|
| CO-FOU009.1 | REMEMBERING         | RECOGNIZE when additional information is needed to solve problems.        |
| CO-FOU009.2 | UNDERSTANDING       | EXPRESS quantitative and non-quantitative data, associations and linkages |
|             |                     | in a logical format.  |
| CO-FOU009.3 | APPLYING            | USE statistical information when reported in condensed form or as         |
|             |                     | summary statistics to make informed decisions.                            |
| CO-FOU009.4 | ANALYSING           | DISSECT arguments, SEQUENCE relationships, EXAMINE assumptions,           |
|             |                     | DETECT fallacies and INFERENCE from the same.                             |
| CO-FOU009.5 | EVALUATING          | ESTIMATE and CHECK answers to logical and data sufficiency problems in    |
|             |                     | order to determine reasonableness, identify alternatives, and select      |
|             |                     | correct options.  |
| CO-FOU009.6 | CREATING            | DEVELOP and EVALUATE inferences and predictions based on the data and     |
|             |                     | information provided.   |

| Semester II |            | FOU – 010: Verbal Ability & Reading Comprehension |
|-------------|------------|---|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)                      |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO-FOU010.1 | REMEMBERING         | IDENTIFY parts of speech   |
| CO-FOU010.2 | UNDERSTANDING       | SUMMARIZE a given text material in defined word limits.                  |
| CO-FOU010.3 | APPLYING            | MAKE USE OF foreign words in English Language, idioms and phrases.       |
| CO-FOU010.4 | ANALYSING           | EXAMINE given text sentences and paragraphs for errors and correct them. |
| CO-FOU010.5 | EVALUATING          | SELECT the appropriate words in a given context.                         |

| CO-FOU010.6 | CREATING | CONSTRUCT meaningful sentences and COMPOSE meaningful paragraphs |
|-------------|----------|--|
|             |          | from jumbled ones.   |

| Semester II |            | FOU – 011: Quantitative Ability |
|-------------|------------|---------------------------------|
| 1 Credit    | LTP: 0:2:0 | Foundation Course (Elective)    |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO-FOU011.1 | REMEMBERING         | RECALL the formulas.   |
| CO-FOU011.2 | UNDERSTANDING       | INTERPRET quantitative information and INFER from it.  |
| CO-FOU011.3 | APPLYING            | DEMONSTRATE number sense, including dimensional analysis and conversions between fractions, decimals, and percentages. |
| CO-FOU011.4 | ANALYSING           | EXAMINE the validity and DETECT possible biases in arguments presented in quantitative forms.                          |
| CO-FOU011.5 | EVALUATING          | DETERMINE when approximations are appropriate and when exact calculations are necessary.                               |
| CO-FOU011.6 | CREATING            | FORMULATE the problem quantitatively and USE appropriate arithmetical,   |

| Semester II |            | 205MKT: Marketing Research                      |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Marketing Management |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO205MKT.1 | REMEMBERING         | IDENTIFY and DESCRIBE the key steps involved in the marketing research       |
|            |                     | process.   |
| CO205MKT.2 | UNDERSTANDING       | COMPARE and CONTRAST various research designs, data sources, data            |
|            |                     | collection instruments, sampling methods and analytical tools and            |
|            |                     | SUMMARIZE their strengths & weaknesses.                                      |
| CO205MKT.3 | APPLYING            | DEMONSTRATE an understanding of the ethical framework that market            |
|            |                     | research needs to operate within.  |
| CO205MKT.4 | ANALYSING           | ANALYSE quantitative data and draw appropriate Inferences to address a       |
|            |                     | real life marketing issue.   |
| CO205MKT.5 | EVALUATING          | DESIGN a market research proposal for a real life marketing research         |
|            |                     | problem and EVALUATE a market research proposal.                             |
| CO205MKT.6 | CREATING            | PLAN and UNDERTAKE qualitative or quantitative Market Research and           |
|            |                     | demonstrate the ability to appropriately analyse data to resolve a real life |
|            |                     | marketing issue.   |

| Semester II |            | 206MKT: Consumer Behavior                       |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Marketing Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO206MKT.1 | REMEMBERING         | ENUMERATE social and psychological factors and their influence his/her   |
|            |                     | behavior as a consumer.  |
| CO206MKT.2 | UNDERSTANDING       | EXPLAIN fundamental concepts associated with consumer and organizational |
|            |                     | buying behavior.   |
| CO206MKT.3 | APPLYING            | APPLY consumer behavior concepts to real world strategic marketing       |
|            |                     | management decision making.  |
| CO206MKT.4 | ANALYSING           | ANALYSE the dynamics of human behavior and the basic factors that        |
|            |                     | influence the consumer's decision process.                               |

| CO206MKT.5 | EVALUATING | EXPLAIN the consumer and organizational buying behavior process for a variety of products (goods/services).  |
|------------|------------|--|
| CO206MKT.6 | CREATING   | DISCUSS the use of the Internet, e-commerce & information technology with respect to the changing consumer marketplace and ELABORATE on the various aspects of the changing Indian Consumer. |

| Semester II |            | 217MKT: Integrated Marketing Communications         |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Marketing Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO217MKT.1 | REMEMBERING         | DESCRIBE the IMC mix and the IMC planning process.  |
| CO217MKT.2 | UNDERSTANDING       | EXAMINE the role of integrated marketing communications in building brand identity, brand equity, and customer franchise.   |
| CO217MKT.3 | APPLYING            | CONSTRUCT a marketing communications mix to achieve the communications and behavioural objectives of the IMC campaign plan.   |
| CO217MKT.4 | ANALYSING           | ANALYZE and critically evaluate the communications effects and results of an IMC campaign to determine its success for a variety of brands.   |
| CO217MKT.5 | EVALUATING          | DESIGN a sales promotion campaign and CHOOSE the avenues for Public Relations, Publicity and Corporate Advertising for a consumer and a business-to-business product.                   |
| CO217MKT.6 | CREATING            | DEVELOP an integrated cross-media strategy and creative message and concept to reach the target audience and deliver the brand promise through an IMC campaign for a variety of brands. |

| Semester II |            | 218MKT: Product and Brand Management                |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Marketing Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO218MKT.1 | REMEMBERING         | DEFINE the key concepts and DESCRIBE the elements of a product strategy.   |
| CO218MKT.2 | UNDERSTANDING       | EXPLAIN the process and methods of brand management, including how to establish brand identity and build brand equity.   |
| CO218MKT.3 | APPLYING            | IDENTIFY the Brand Marketing Strategies for Leaders, Challengers, Followers and Niche Strategies for real life consumer, business products and services operating in various markets and in the digital space. |
| CO218MKT.4 | ANALYSING           | EXAMINE the key brand concepts by articulating the context of and the rationale of application for real life consumer, business products and services operating in various markets and in the digital space.   |
| CO218MKT.5 | EVALUATING          | FORMULATE effective branding strategies for real life consumer, business products and services operating in various markets and in the digital space.  |

| CO218MKT.6 | CREATING | COLLECT brand audit data using appropriate tools and PROPOSE strategic        |
|------------|----------|---|
|            |          | recommendations for Reinforcing / Revitalizing / Rejuvenating failed Brands   |
|            |          | for real life consumer, business products and services in various markets and |
|            |          | in the digital space.   |

| Semester II |            | 219MKT: Personal Selling Lab                        |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Marketing Management |

| CO#        | <b>COGNITIVE ABILITIES</b> | COURSE OUTCOMES   |
|------------|----------------------------|---|
| CO219MKT.1 | REMEMBERING                | LIST the key terms in selling and DESCRIBE the qualities of Winning Sales Professionals   |
| CO219MKT.2 | UNDERSTANDING              | EXPLAIN the theories and concepts that are central to personal selling.   |
| CO219MKT.3 | APPLYING                   | Apply the interpersonal and team skills necessary in successful relationship selling.   |
| CO219MKT.4 | ANALYSING                  | ILLUSTRATE the use of various sales techniques needed to achieve a profitable sale in a real world scenario for a real world product/service / e-product / e-service.                               |
| CO219MKT.5 | EVALUATING                 | DEVELOP a customer plan that identifies all elements of personal selling, essential to creating successful sales in a real world scenario for a real world product/service / e-product / e-service. |
| CO219MKT.6 | CREATING                   | CREATE sales presentation for a real world product/service / e-product / e-service and for variety of sellingsituations.  |

| Semester II |            | 220MKT: Digital Marketing - I                       |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Marketing Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO220MKT.1 | REMEMBERING         | DEFINE various concepts related to Digital Marketing.  |
| CO220MKT.2 | UNDERSTANDING       | EXPLAIN the role of Facebook, Google Ad words, Youtube and Email in digital marketing.                             |
| CO220MKT.3 | APPLYING            | MAKE USE OF Facebook, Google Ad words, Youtube and Email for carrying out digital marketing of real life products. |
| CO220MKT.4 | ANALYSING           | ILLUSTRATE the use of Facebook, Google Ad words, Youtube and Email in various contexts of Digital Marketing.       |
| CO220MKT.5 | EVALUATING          | DESIGN digital media campaign using appropriate mix of Facebook, Google Ad words, Youtube and Email.               |
| CO220MKT.6 | CREATING            | CREATE appropriate content for Facebook, Google Ad words, Youtube and Email campaigns.                             |

| Semester II |            | 221MKT: Marketing of Financial Services - I         |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Marketing Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO221MKT.1 | REMEMBERING         | RECALL and DESCRIBE the key terminology of Financial Services.   |
| CO221MKT.2 | UNDERSTANDING       | DESCRIBE the various types of financial products and services.   |
| CO221MKT.3 | APPLYING            | DEVELOP FAQs for each kind of financial products and services from an investment advisor's perspective.                  |
| CO221MKT.4 | ANALYSING           | COMPARE and CONTRAST the various types of financial products and services and ILLUSTRATE their benefits and limitations. |
| CO221MKT.5 | EVALUATING          | EVALUATE the financial products and services from an investment perspective for various kinds of investors.              |
| CO221MKT.6 | CREATING            | COLLECT the application forms for all kinds of investments and DISCUSS each of them.                                     |

| Semester II |            |                  | 222MKT: Marketing of Luxury Products |
|-------------|------------|------------------|--------------------------------------|
| 2 Credits   | LTP: 0:3:1 | Subject Elective | e (SE) Course – Marketing Management |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO222MKT.1 | REMEMBERING         | RECALL and DESCRIBE the key concepts and principles of luxury brand            |
|            |                     | management and marketing.  |
| CO222MKT.2 | UNDERSTANDING       | DESCRIBE the unique consumer behavior in the context of luxury products .      |
| CO222MKT.3 | APPLYING            | IDENTIFY potential new luxury products and how they relate to a variety of     |
|            |                     | markets, including emerging markets & India.                                   |
| CO222MKT.4 | ANALYSING           | COMPARE and CONTRAST the luxury products , brands and industry with            |
|            |                     | routine products, brands and industry.   |
| CO222MKT.5 | EVALUATING          | ASSESS internal and external factors impacting the luxury markets, nationally, |
|            |                     | internationally and globally.  |
| CO222MKT.6 | CREATING            | Formulate marketing strategy for contemporary luxury products and brand.       |

| Semester II |            | 205FIN: Financial Markets and Banking Operations |
|-------------|------------|--|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Financial Management  |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|------------|---------------------|---|--|
| CO205FIN.1 | REMEMBERING         | RECALL the structure and components of Indian financial system through      |  |
|            |                     | banking operations & Financial Markets.                                     |  |
| CO205FIN.2 | UNDERSTANDING       | UNDERSTAND the concepts of financial markets, their working and importance. |  |
| CO205FIN.3 | APPLYING            | ILLUSTRATE the working and contribution of Banks and NBFCs to the Indian    |  |
|            |                     | Economy.  |  |
| CO205FIN.4 | ANALYSING           | ANALYZE the linkages in the Financial Markets.                              |  |

| CO205FIN.5 | EVALUATING | EXPLAIN the various banking and accounting transactions.           |
|------------|------------|--|
| CO205FIN.6 | CREATING   | DEVELOP necessary competencies expected of a finance professional. |

| Semester II |            | 206FIN: Personal Financial Planning             |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Financial Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO206FIN.1 | REMEMBERING         | UNDERSTAND the need and aspects of personal financial planning                        |
| CO206FIN.2 | UNDERSTANDING       | Describe the investment options available to an individual                            |
| CO206FIN.3 | APPLYING            | IDENTIFY types of risk and means of managing it                                       |
| CO206FIN.4 | ANALYSING           | DETERMINE the ways of personal tax planning   |
| CO206FIN.5 | EVALUATING          | EXPLAIN retirement and estate planning for an individual and design a financial plan. |
| CO206FIN.6 | CREATING            | CREATE a financial plan for a variety of individuals.                                 |

| Ī | Semester II |            | 217FIN: Securities Analysis & Portfolio Management  |
|---|-------------|------------|---|
| ſ | 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO217FIN.1 | REMEMBERING         | REMEMBER various concepts taught in the syllabus.                      |
| CO217FIN.2 | UNDERSTANDING       | EXPLAIN various theories of Investment Analysis and Portfolio          |
|            |                     | Management.  |
| CO217FIN.3 | APPLYING            | CALCULATE risk and return on investment using various concepts covered |
|            |                     | in the syllabus.   |
| CO217FIN.4 | ANALYSING           | ANALYZE and DISCOVER intrinsic value of a security.                    |
| CO217FIN.5 | EVALUATING          | DESIGN/ CREATE optimal portfolio.                                      |

| Semester II |            | 218FIN: Futures & Options                           |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO218FIN.1 | REMEMBERING         | DESCRIBE the basic concepts related to Derivatives, Types of Derivative products and Risk Management                                    |
| CO218FIN.2 | UNDERSTANDING       | EXPLAIN in detail the terminology used in the Futures and Options segment of finance domain   |
| CO218FIN.3 | APPLYING            | UNDERSTAND and DIFFERENTIATE between Options and Futures pricing and apply the understanding in the simulated virtual trading platform. |
| CO218FIN.4 | ANALYSING           | ANALYZE and offer optimum solutions in the cases of risk management through hedging with futures and options.                           |
| CO218FIN.5 | EVALUATING          | EVALUATE the various derivative strategies for their application in different situations.   |

| Semester II 219 | 9FIN: Direct Taxation |
|-----------------|-----------------------|
|-----------------|-----------------------|

| 2 Credits | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |
|-----------|------------|---|
|-----------|------------|---|

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO219FIN.1 | REMEMBERING         | UNDERSTAND various basic concepts/ terminologies related Direct         |
|            |                     | Taxation  |
| CO219FIN.2 | UNDERSTANDING       | EXPLAIN how tax planning can be done.                                   |
| CO219FIN.3 | UNDERSTANDING       | ILLUSTRATE how online filling of various forms and returns can be done. |
| CO219FIN.4 | APPLYING            | CALCULATE Gross Total Income and Income Tax Liability of an individual  |
|            |                     | assessee.   |
| CO219FIN.5 | ANALYSING           | ANALYZE and DISCOVER intrinsic value of a security.                     |
|            | EVALUATING          | DESIGN/ DEVELOP / CREATE tax saving plan.                               |

| Semester II |            | 220FIN: Financial Reporting                         |
|-------------|------------|---|
| 2 Credits   | LTP: 2:1:1 | Subject Elective (SE) Course – Financial Management |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |  |
|------------|---------------------|---|--|
| CO219FIN.1 | REMEMBERING         | Describe the basic concepts related to Financial Reporting taught through     |  |
|            |                     | the syllabus.   |  |
| CO219FIN.2 | UNDERSTANDING       | Explain, in detail, all the theoretical concepts taught through the syllabus. |  |
| CO219FIN.3 | APPLYING            | Do all the necessary calculations pertaining to financial reporting.          |  |
| CO219FIN.4 | ANALYSING           | Analyze the situation and decide the key elements of financial reporting      |  |
|            |                     | through the financial statements.   |  |
| CO219FIN.5 | EVALUATING          | Evaluate the compliance and quality of financial reporting.                   |  |

| Semester II |            | 221FIN: Securities Analysis & Portfolio Management  |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

## Course Outcomes: On successful completion of the course the learner will be able to

| Total Se date in control of the course and realise the realise to |                     |  |
|---|---------------------|--|
| CO#   | COGNITIVE ABILITIES | COURSE OUTCOMES  |
| CO221FIN.1  | REMEMBERING         | Remember and describe the key concepts covered in the syllabus.            |
| CO221FIN.2  | UNDERSTANDING       | Explain in detail the Retail Credit Evaluation, Lending and Recovery       |
|   |                     | Process as well as other relevant concepts covered in the syllabus         |
| CO221FIN.3  | APPLYING            | Calculate the loan eligibility of the retail borrower and the amount to be |
|   |                     | classified as NPA.   |
| CO221FIN.4  | ANALYSING           | Determine the key elements of retail lending and recovery process and      |
|   |                     | documentation therein.   |
| CO221FIN.5  | EVALUATING          | Design the Retail Lending and Recovery Process for a Bank & NBFC.          |

| Semester II |            | 222FIN: Banking Laws & Regulations                  |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

| ( | CO# | COGNITIVE ABILITIES | COURSE OUTCOMES |
|---|-----|---------------------|-----------------|
|---|-----|---------------------|-----------------|

| CO222FIN.1 | REMEMBERING   | REMEMBER various concepts taught in the syllabus.                         |
|------------|---------------|---|
| CO222FIN.2 | UNDERSTANDING | EXPLAIN the Regulatory Framework in the Indian Banking system.            |
| CO222FIN.3 | UNDERSTANDING | DESCRIBE the various legal aspects which need to be followed during daily |
|            |               | banking operations.   |
| CO222FIN.4 | UNDERSTANDING | DISCUSS the various laws related to banking.                              |
| CO222FIN.5 | APPLYING      | APPLY the various commercial laws for the smooth functioning of banking   |
|            |               | operations.   |

| Semester II |            | 223FIN: Fundamentals of Life Insurance – Products and Underwriting |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management                |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO223FIN.1 | REMEMBERING         | RECALL all the concepts pertaining to Life Insurance covered in the course syllabus.  |
| CO223FIN.2 | UNDERSTANDING       | Explain all the concepts pertaining to Life Insurance covered in the course syllabus. |
| CO223FIN.3 | UNDERSTANDING       | DETERMINE the key elements of the Life Insurance Products and Services.               |
| CO223FIN.4 | UNDERSTANDING       | APPLY the life insurance product knowledge to suit to the clients' needs.             |
| CO223FIN.5 | APPLYING            | DESIGN the life insurance cover strategy for clients.                                 |

| Semester II |            | 224FIN: General Insurance – Health and Vehicle      |
|-------------|------------|---|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Financial Management |

#### Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO224FIN.1 | REMEMBERING         | DESCRIBE the various terms related to General insurance and Health Insurance.                             |
| CO224FIN.2 | UNDERSTANDING       | UNDERSTAND General insurance, Health Insurance (including travel insurance) and Motor / Vehicle Insurance |
| CO224FIN.3 | ANALYSING           | COMPARE and CONTRAST insurance plans  |
| CO224FIN.4 | ANALYSING           | ANALYZE and USE risk management techniques  |
| CO224FIN.5 | EVALUATING          | FACILITATE the development of an insurance claim.   |
| CO224FIN.6 | EVALUATING          | FACILITATE the compliance required for acquiring the policy and settlement of claims.                     |

| Semester II |            | 205HRM: Competency Based Human Resource Management System |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Human Resource Management      |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO205HRM.1 | REMEMBERING         | DEFINE the key terms related to performance management and |
|            |                     | competency development.                                    |
| CO205HRM.2 | UNDERSTANDING       | EXPLAIN various models of competency development.          |

| CO205HRM.3 | APPLYING   | PRACTICE competency mapping.   |
|------------|------------|--|
| CO205HRM.4 | ANALYSING  | ANALYSE competencies required for present and potential future job roles |
|            |            | at various levels and across variety of organizations.                   |
| CO205HRM.5 | EVALUATING | DESIGN and MAP their own competency and plan better and appropriate      |
|            |            | career for themselves.   |
| CO205HRM.6 | CREATING   | DEVELOP a customized competency model in accordance with the             |
|            |            | corporate requirements.  |

| Semester II |            | 206HRM: Employee Relations and Labour Legislations   |
|-------------|------------|--|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Human Resource Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO206HRM.1 | REMEMBERING         | SHOW awareness of important and critical issues in Employee Relations |
| CO206HRM.2 | UNDERSTANDING       | INTERPRET and relate legislations governing employee relations.       |
| CO206HRM.3 | APPLYING            | DEMONSTRATE an understanding of legislations relating to working      |
|            |                     | environment.  |
| CO206HRM.4 | ANALYSING           | OUTLINE the role of government, society and trade union in ER.        |
| CO206HRM.5 | EVALUATING          | EXPLAIN aspects of collective bargaining and grievance handling.      |
| CO206HRM.6 | CREATING            | DISCUSS the relevant provisions of various Labour Legislations.       |

| Semester II |            | 217HRM: Labour Welfare                                   |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO217HRM.1 | REMEMBERING         | ENUMERATE the key concepts of the subject matter.                            |
| CO217HRM.2 | UNDERSTANDING       | DESCRIBE the key aspects of the labour policy regulation in the country.     |
| CO217HRM.3 | APPLYING            | IDENTIFY the applicability of various legislations to variety of real world  |
|            |                     | organizations.   |
| CO217HRM.4 | ANALYSING           | EXAMINE the traditional concept of labour welfare in the industry.           |
| CO217HRM.5 | EVALUATING          | EXPLAIN the conditions of labour and their welfare and social security needs |
| (          |                     | in the country.  |
| CO217HRM.6 | CREATING            | ELABORATE upon the perspective of labour problems and remedial               |
|            |                     | measures in the country.   |

| Semester II |            | 218HRM: Lab in Recruitment and Selection                 |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

| Course Outcomes | Course Outcomes. On successful completion of the course the learner will be able to |  |  |
|-----------------|---|--|--|
| CO#             | COGNITIVE ABILITIES   | COURSE OUTCOMES  |  |
| CO218HRM.1      | REMEMBERING   | DESCRIBE the key concepts such as Job Specification, Job description, Recruitment and Selection. |  |
| CO218HRM.2      | UNDERSTANDING   | COMPARE and CONTRAST various methods of Recruitment and Selection.                               |  |
| CO218HRM.3      | APPLYING  | DEVELOP Job Specifications and Job descriptions in a variety of context.                         |  |
| CO218HRM.4      | ANALYSING   | ANALYZE various Personality types.   |  |

| CO218HRM.5 | EVALUATING | EXPLAIN the profiling techniques used to test Personality, Aptitude,  |
|------------|------------|---|
|            |            | Competency.   |
| CO218HRM.6 | CREATING   | COMPILE a list of questions for Recruitment and Selection interviews. |

| Semester II |            | 219HRM: Learning & Development                           |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO219HRM.1 | REMEMBERING         | DESCRIBE the key concepts associated with Learning & Development  |
| CO219HRM.2 | UNDERSTANDING       | EXPLAIN the training process and the various methods of training for various categories of employees in a variety of organizational contexts. |
| CO219HRM.3 | APPLYING            | IDENTIFY training needs of various categories of employees in a variety of organizational contexts.   |
| CO219HRM.4 | ANALYSING           | EXAMINE the impact of training on various organizational and HR aspects.  |
| CO219HRM.5 | EVALUATING          | EVALUATE the training process of various categories of employees in a variety of organizational contexts.                                     |
| CO219HRM.6 | CREATING            | DESIGN a training programme for various categories of employees in a variety of organizational contexts.                                      |

| Semester II |            | 220HRM: Public Relations & Corporate Communications      |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO220HRM.1 | REMEMBERING         | DESCRIBE the various forms of Corporate Communications from a HR perspective.   |
| CO220HRM.2 | UNDERSTANDING       | EXPLAIN the role of Public Relations & Corporate Communications in HRM.   |
| CO220HRM.3 | APPLYING            | PLAN and EXECUTE a PR activity.   |
| CO220HRM.4 | ANALYSING           | EXAMINE the PR campaign & strategies of real world organizations.   |
| CO220HRM.5 | EVALUATING          | DEVELOP a strategic communication plan for a real life Corporate communication issue.   |
| CO220HRM.6 | CREATING            | COMPLIE an analytical report on the PR activities and communication strategies designed & practiced by the organizations and IMPROVE on it. |

| Semester II |            | 221HRM: HR Analytics                                     |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO221HRM.1 | REMEMBERING         | ENUMERATE the key concepts related to the subject matter.   |
| CO221HRM.2 | UNDERSTANDING       | DEMONSTRATE experimentation and innovation.   |
| CO221HRM.3 | APPLYING            | USE thinking & decision making ability beyond the existing capabilities and present environment.        |
| CO221HRM.4 | ANALYSING           | ANALYSE the behavioral Patterns of an individual & Map the competency- the audit Perspective.           |
| CO221HRM.5 | EVALUATING          | EXPLAIN the innovative and formulate strategies which enhance innovative skills and Promote Innovation. |
| CO221HRM.6 | CREATING            | FORMULATE the linkage between HR Analytics and Business Analytics.                                      |

| Semester II |            | 222HRM: Conflict & Negotiation Management                |
|-------------|------------|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Human Resource Management |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO222HRM.1 | REMEMBERING         | DEFINE the key concepts of the subject matter.   |
| CO222HRM.2 | UNDERSTANDING       | EXPLAIN the negotiation process, Zone of possible agreement (ZOPA) and Best alternative to a negotiated agreement (BATNA)                                  |
| CO222HRM.3 | APPLYING            | APPLY the negotiation process, Zone of possible agreement (ZOPA) and Best alternative to a negotiated agreement (BATNA) for successful negotiations.       |
| CO222HRM.4 | ANALYSING           | APPRAISE the importance of in business negotiations and managing conflicts.  |
| CO222HRM.5 | EVALUATING          | DEVELOP the logical thinking, communication skills and other prerequisite for successful business negotiations and handling organizational conflict.       |
| CO222HRM.6 | CREATING            | COMBINE the theoretical concepts practical methods of managing and resolving organizational conflict and negotiation styles in the organizational context. |

| Semester II |            | 205OSCM: Service Operations Management – I                      |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Operations & Supply Chain Management |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#          | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|--------------|---------------------|--|
| CO205OSCM.1  | REMEMBERING         | DESCRIBE the nature and CHARACTERISTICS of services and the services       |
|              |                     | economy.   |
| CO205OSCM .2 | UNDERSTANDING       | DESRCIBE the service design elements of variety of services.               |
| CO205OSCM .3 | APPLYING            | USE service blueprinting for mapping variety of real life service          |
|              |                     | processes.   |
| CO205OSCM .4 | ANALYSING           | ANALYSE alternative locations and sites for variety of service facilities. |
| CO205OSCM .5 | EVALUATING          | JUDGE and EXPLAIN the service orientation at variety of service            |
|              |                     | facilities / organizations.  |
| CO205OSCM .6 | CREATING            | CREATE flow process layouts for variety of services.                       |
| Semester II  |                     | 206OSCM: Supply Chain Management   |
| 3 Credits    | LTP: 2:1:1          | Subject Core (SC) Course – Operations & Supply Chain Management            |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO206OSCM.1 | REMEMBERING         | DESCRIBE the key concepts of Supply Chain Management and the –   |
|             |                     | driving forces in contemporary Supply Chain Management.          |
| CO206OSCM.2 | UNDERSTANDING       | EXPLAIN the structure of modern day supply chains.               |
| CO206OSCM.3 | APPLYING            | IDENTIFY the various flows in real world supply chains.          |
| CO206OSCM.4 | ANALYSING           | COMPARE and CONTRAST push and pull strategies in Supply Chain    |
|             |                     | Management.  |
| CO206OSCM.5 | EVALUATING          | EXPLAIN the key Operational Aspects in Supply Chain Management.  |
| CO206OSCM.6 | CREATING            | DISCUSS the relationship between Customer Value and Supply Chain |
|             |                     | Management.  |

| Semester II |            | 217OSCM: Planning & Control of Operations                           |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Operations & Supply Chain Management |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-------------|---------------------|---|
| CO217OSCM.1 | REMEMBERING         | DESCRIBE the building blocks of Planning & Control of Operations.                             |
| CO217OSCM.2 | UNDERSTANDING       | EXPLAIN the need for aggregate planning and the steps in aggregate planning.                  |
| CO217OSCM.3 | APPLYING            | MAKE USE OF the various forecasting approaches in the context of operations planning process. |
| CO217OSCM.4 | ANALYSING           | ILLUSTRATE how capacity planning is done in organizations and its relationship with MRP.      |
| CO217OSCM.5 | EVALUATING          | EXPLAIN the importance of scheduling in operations management.                                |
| CO217OSCM.6 | CREATING            | CREATE a Bill of Materials.   |

| Semester II |            | 218OSCM: Productivity Management                                    |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Operations & Supply Chain Management |

Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO218OSCM.1 | REMEMBERING         | DEFINE various types of productivity and measures of productivity.   |
| CO218OSCM.2 | UNDERSTANDING       | DEMONSTRATE the linkages between various measures of productivity.   |
| CO218OSCM.3 | APPLYING            | APPLY Value Analysis and Value Engineering principles to simple situations related to operations management. |
| CO218OSCM.4 | ANALYSING           | APPLY various types of charts and diagrams to carry out work study and method study.                         |
| CO218OSCM.5 | EVALUATING          | DETERMINE the Standard Time using Techniques of Work Measurement.  |
| CO218OSCM.6 | CREATING            | ELABORATE upon the concepts of JIT, Lean, 5S, TPM, BPR, Six Sigma, World Class manufacturing.                |

| Semester II |            | 219OSCM: Inventory Management                                       |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Operations & Supply Chain Management |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO219OSCM.1 | REMEMBERING         | DEFINE the key terms associated with Inventory Management.       |
| CO219OSCM.2 | UNDERSTANDING       | CLASSIFY various types of inventory, and inventory costs.        |
| CO219OSCM.3 | APPLYING            | CALCULATE Economic Order Quantity and stock levels under various |
|             |                     | conditions.  |
| CO219OSCM.4 | ANALYSING           | COMPARE and CONTRAST various methods of inventory control.       |
| CO219OSCM.5 | EVALUATING          | ASSESS various factors influencing Make or Buy decisions.        |
| CO219OSCM.6 | CREATING            | SOLVE problems based on ABC classification of inventory.         |

| Semester II |            | 220OSCM: Theory of Constraints                                      |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Operations & Supply Chain Management |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-------------|---------------------|---|
| CO220OSCM.1 | REMEMBERING         | DEFINE the key concepts of TOC.   |
| CO220OSCM.2 | UNDERSTANDING       | DEMONSTRATE knowledge & understanding of the fundamentals of TOC.       |
| CO220OSCM.3 | APPLYING            | IDENTIFY and mitigate both real constraints and managerial constraints. |

| CO220OSCM.4 | ANALYSING  | ILLUSTRATE the tools and techniques that help in managing constraints to |
|-------------|------------|--|
|             |            | improve organizational performance.                                      |
| CO220OSCM.5 | EVALUATING | EXPLAIN the benefits an organization may reap through the successful     |
|             |            | implementation of the TOC.   |
| CO220OSCM.6 | CREATING   | DEVELOP solutions to common problems in Project Management,              |
|             |            | Operations Management and Supply Chain Management using TOC              |
|             |            | principles and methods.  |

| Semester II |            | 221OSCM: Quality Management Standards                               |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Operations & Supply Chain Management |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-------------|---------------------|--|
| CO221OSCM.1 | REMEMBERING         | DESCRIBE the concepts of Quality and importance of the Quality             |
|             |                     | Management Principles.   |
| CO221OSCM.2 | UNDERSTANDING       | INTERPRET the requirements of ISO 9001:2015 standard.                      |
| CO221OSCM.3 | APPLYING            | APPLY process based thinking and risk based thinking for managing and      |
|             |                     | improving the functioning of an organization.                              |
| CO221OSCM.4 | ANALYSING           | TAKE PART IN planning, conducting and follow-up of QMS audits directed     |
|             |                     | towards maintenance and continual improvements of the QMS.                 |
| CO221OSCM.5 | EVALUATING          | DEVELOP skills for Corrective Action Management and Continual              |
|             |                     | Improvement Project management.  |
| CO221OSCM.6 | CREATING            | BUILD stakeholder confidence by managing processes in line with the latest |
|             |                     | requirements.  |

| Semester II |            | 222OSCM: Service Value Management                                   |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Operations & Supply Chain Management |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-------------|---------------------|---|
| CO222OSCM.1 | REMEMBERING         | DEFINE the core concepts related to Service Value Chain, Service Profit |
|             |                     | Chain, Innovation, CRM, networks.                                       |
| CO222OSCM.2 | UNDERSTANDING       | ILLUSTRATE managing the service process through service value chain.    |

| CO222OSCM.3 | APPLYING   | IDENTIFY factors influencing Innovation and service organizational design. |
|-------------|------------|--|
| CO222OSCM.4 | ANALYSING  | EXAMINE the inter-relationships between the Focal firm, Supplier           |
|             |            | Networks, Distribution Networks, etc.                                      |
| CO222OSCM.5 | EVALUATING | EVALUATE the role of Business Networks as partners in value creation.      |
| CO222OSCM.6 | CREATING   | DEVELOP strategies built on Principles of Service Value Chain & Service    |
|             |            | Profit Chain for various types of organizations.                           |

| Semester II |            | 223OSCM: Industry 4.0   |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Operations & Supply Chain Management |

| CO#         | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-------------|---------------------|---|
| CO223OSCM.1 | REMEMBERING         | DESCRIBE the drivers, enablers and compelling forces for Industry 4.0's advancement.                  |
| CO223OSCM.2 | UNDERSTANDING       | UNDERSTAND the power of Cloud Computing in a networked economy.                                       |
| CO223OSCM.3 | APPLYING            | IDENTIFY the opportunities, challenges brought about by Industry 4.0.                                 |
| CO223OSCM.4 | ANALYSING           | OUTLINE the various systems used in a manufacturing plant and their role in an Industry 4.0 paradigm. |
| CO223OSCM.5 | EVALUATING          | APPRAISE the smartness in Smart Factories, Smart cities, smart products and smart services.           |
| CO223OSCM.6 | CREATING            | PREDICT how organizations and individuals should prepare to reap the benefits.                        |

| Semester II |            | 205BA: Basic Business Analytics using R       |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Business Analytics |

# Course Outcomes: On successful completion of the course the learner will be able to

| CO#       | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-----------|---------------------|---|
| CO205BA.1 | REMEMBERING         | IDENTIFY opportunities for creating value using business analytics and        |
|           |                     | DESCRIBE the basic concepts in Business Analytics, DATA Science and Business  |
|           |                     | Intelligence.   |
| CO205BA.2 | UNDERSTANDING       | EXPLAIN the applications of Business Analytics in multiple business domains   |
|           |                     | and scenarios.  |
| CO205BA.3 | APPLYING            | DEVELOP a thought process to think like a data scientist/business analyst.    |
| CO205BA.4 | ANALYSING           | ANALYZE data graphically by creating a variety of plots using the appropriate |
|           |                     | visualization tools of R.   |
| CO205BA.5 | EVALUATING          | SELECT the right functions of R for the given analytics task.                 |
| CO205BA.6 | CREATING            | COMBINE various tools and functions of R programming language and use         |
|           |                     | them in live analytical projects in multiple business domains and scenarios.  |

| Semester II |            | 206BA: Data Mining                            |
|-------------|------------|---|
| 3 Credits   | LTP: 2:1:1 | Subject Core (SC) Course – Business Analytics |

| CO#       | COGNITIVE ABILITIES | COURSE OUTCOMES                                  |
|-----------|---------------------|--|
| CO206BA.1 | REMEMBERING         | DEFINE the key terms associated with Data Mining |
| CO206BA.2 | UNDERSTANDING       | EXPLAIN the various aspects of Data              |

| CO206BA.3 | APPLYING   | APPLY classification models   |
|-----------|------------|---|
| CO206BA.4 | ANALYSING  | ANALYSE using clustering models   |
| CO206BA.5 | EVALUATING | SELECT appropriate association analysis and anomaly detection tools.          |
| CO206BA.6 | CREATING   | COMBINE various data mining tools and use them in live analytical projects in |
|           |            | business scenarios.   |

| Semester II |            | 217BA: Marketing Analytics                        |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Business Analytics |

| CO#       | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|-----------|---------------------|--|
| CO217BA.1 | REMEMBERING         | DESCRIBE the use of Voice of the Customer data in making data driven marketing decisions.                      |
| CO217BA.2 | UNDERSTANDING       | DEMONSTRATE an understanding of utility theory to measure customer preferences and choices.                    |
| CO217BA.3 | APPLYING            | IDENTIFY what customers' value in a product, and assess what they are willing to pay for it.                   |
| CO217BA.4 | ANALYSING           | ILLUSTRATE the use of various tools and frameworks to solve strategic marketing problems using marketing data. |
| CO217BA.5 | EVALUATING          | DETERMINE the most effective target markets.   |
| CO217BA.6 | CREATING            | DESIGN a study that incorporates the key tools of Marketing Analytics.   |

| Semester II |            | 218BA: Retailing Analytics                        |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Business Analytics |

## Course Outcomes: On successful completion of the course the learner will be able to

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|------------|---------------------|---|
| CO2018BA.1 | REMEMBERING         | ENUMERATE the characteristics, opportunities and challenges of New Age              |
|            |                     | Retailing and Digital Consumers.  |
| CO2018BA.2 | UNDERSTANDING       | UNDERSTAND Consumer Buying Behavior and Trends in new age retailing.                |
| CO2018BA.3 | APPLYING            | USE various kinds of data for performing Retailing Analytics.                       |
| CO2018BA.4 | ANALYSING           | ILLUSTRATE the use of various tools and frameworks for predictive retail analytics. |
| CO2018BA.5 | EVALUATING          | DERIVE a variety of metrics and quantify key outcomes in multiple areas of Retail.  |
| CO2018BA.6 | CREATING            | BUILD value for Retail and Marketing by deriving Marketing ROI metrics              |

| Semester II |            | 219BA: Workforce Analytics                        |
|-------------|------------|---|
| 2 Credits   | LTP: 1:1:1 | Subject Elective (SE) Course – Business Analytics |

| CO#        | COGNITIVE ABILITIES | COURSE OUTCOMES  |
|------------|---------------------|--|
| CO2019BA.1 | REMEMBERING         | ENUMERATE the use of Workforce Analytics.                                  |
| CO2019BA.2 | UNDERSTANDING       | UNDERSTAND the process of creating and using HR analytics                  |
| CO2019BA.3 | APPLYING            | USE dashboards, pivot tables for data driven decision making in HR.        |
| CO2019BA.4 | ANALYSING           | ILLUSTRATE the use of various tools and frameworks for predictive          |
|            |                     | analytics.   |
| CO2019BA.5 | EVALUATING          | DERIVE a variety of metrics and quantify key outcomes in multiple areas of |
|            |                     | HR.  |
| CO2019BA.6 | CREATING            | BUILD value for HR departments by showing clear links between HR and       |
|            |                     | Business outcomes.   |

| Semester II | 220BA: Tableau |
|-------------|----------------|
|-------------|----------------|

| 2 Credits | LTP: 0:3:1 | Subject Elective (SE) Course – Business Analytics |
|-----------|------------|---|
|-----------|------------|---|

| CO#       | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-----------|---------------------|---|
| CO221BA.1 | REMEMBERING         | DEFINE Tableau terminology and SHOW how to Connect to your data,    |
|           |                     | Edit and save a data source.  |
| CO221BA.2 | UNDERSTANDING       | ILLUSTRATE the use of the Tableau interface to effectively create   |
|           |                     | powerful visualizations and charts.                                 |
| CO221BA.3 | APPLYING            | MAKE USE OF statistical techniques to analyze your data, parameters |
|           |                     | and input controls to give users control over certain values.       |
| CO221BA.4 | ANALYSING           | INTEGRATE data sources using data blending and Combine data from    |
|           |                     | multiple tables in the same data source using joins.                |
| CO221BA.5 | EVALUATING          | CREATE basic calculations including basic arithmetic calculations,  |
|           |                     | custom aggregations and ratios, date math, and quick table          |
|           |                     | calculations.   |
| CO221BA.6 | CREATING            | BUILD spatial visualizations of non-geographic data by using        |
|           |                     | advanced geographic mapping techniques and custom images and        |
|           |                     | geocoding.  |

| Semester II |            | 221BA: Data Warehousing Project Life Cycle Management |  |
|-------------|------------|---|--|
| 2 Credits   | LTP: 0:3:1 | Subject Elective (SE) Course – Business Analytics     |  |

| CO#       | COGNITIVE ABILITIES | COURSE OUTCOMES   |
|-----------|---------------------|---|
| CO221BA.1 | REMEMBERING         | DESCRIBE various stages in Data Warehouse development process.                |
|           |                     |   |
| CO221BA.2 | UNDERSTANDING       | EXPLAIN the significance of and Project Management issues to be considered    |
|           |                     | in the Data warehouse and Business Intelligence projects and the practicality |
|           |                     | of each phase.  |
| CO221BA.3 | APPLYING            | MAKE USE OF the Data warehouse Lifecycle.                                     |
| CO221BA.4 | ANALYSING           | FORMULATE Requirements Definition using requirements gathering                |
|           |                     | methods.  |
| CO221BA.5 | EVALUATING          | DETERMINE users of information and SELECT appropriate Information             |
|           |                     | Delivery Tools, OLAP models and Data Mining Techniques.                       |
| CO221BA.6 | CREATING            | CREATE an Implementation Plan for a Data warehouse Project.                   |